

VAM Tiles Walk Through

VERSA INTERNAL USERS INTERFACE

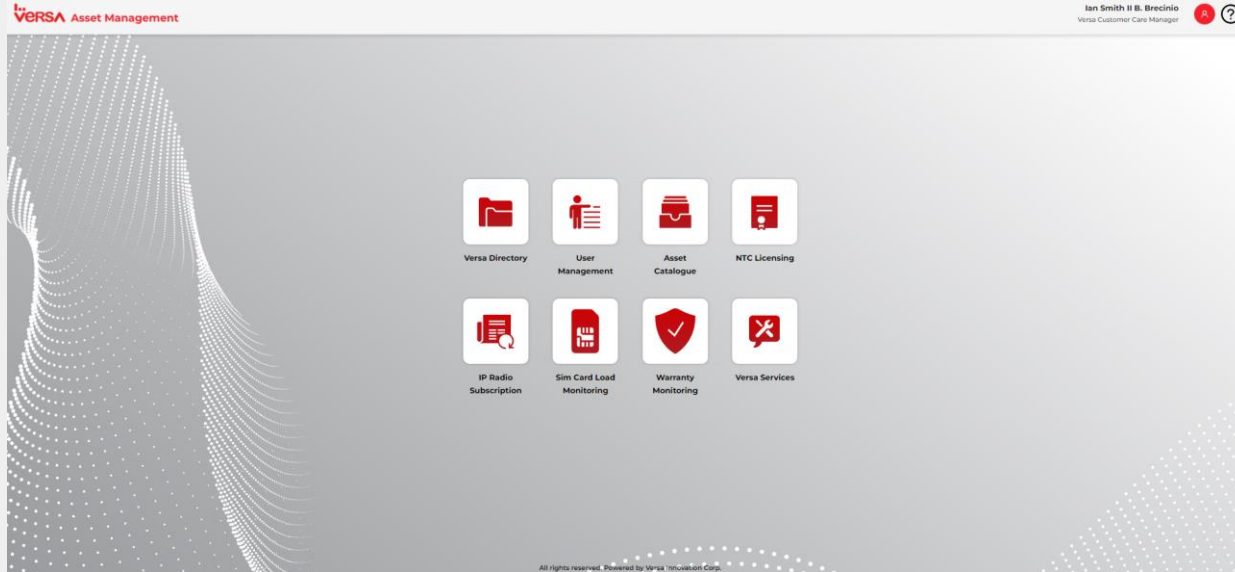
VAM URL: <https://vam.versa-world.com/login> - PC/Laptop View



How to Login:

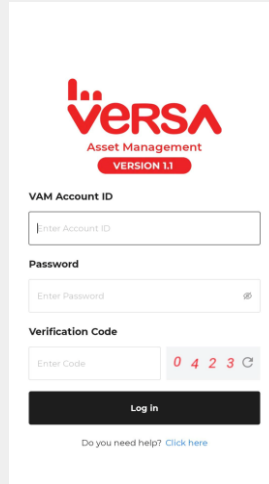
1. Input your VAM Account ID.
2. Input your Password.
3. Enter the Verification Code found on the left side of the field to input the code.
4. Click Login.

Landing Page after Successful Login: PC/Laptop view



VERSA INTERNAL USERS INTERFACE

VAM URL: <https://vam.versa-world.com/login> - Mobile Device View

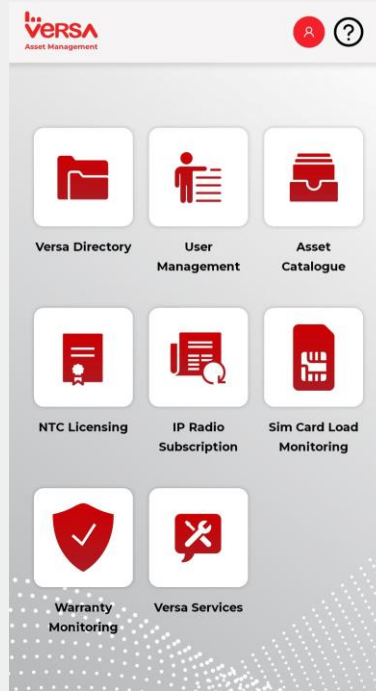


The image shows a mobile device view of the Versa Asset Management login interface. At the top is the Versa logo with 'Asset Management' and 'VERSION 1.1' below it. The login form consists of three sections: 'VAM Account ID' with a text input field, 'Password' with a text input field and a toggle icon, and 'Verification Code' with a text input field and a display area showing the code '0 4 2 3' with a refresh icon. A 'Log In' button is at the bottom, and a link 'Do you need help? Click here' is below it.

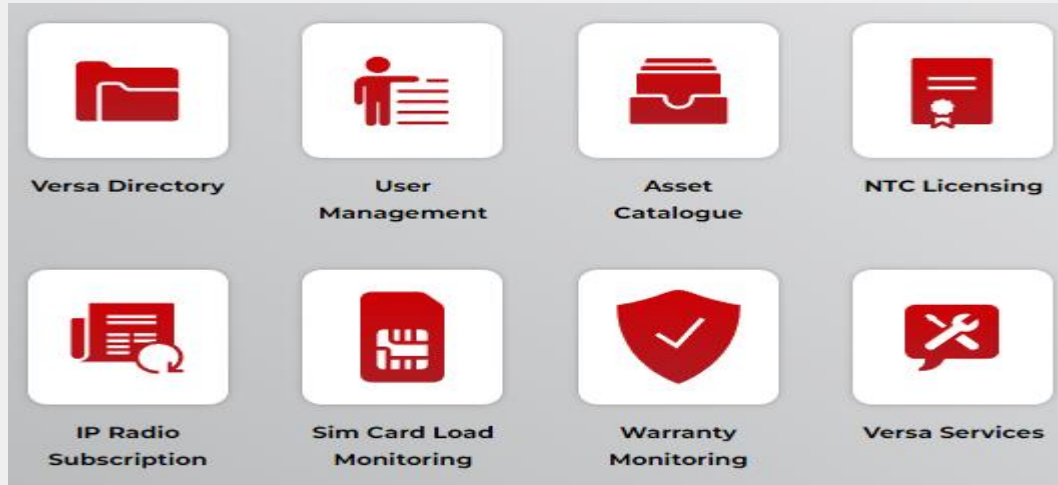
How to Login:

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Landing Page after Successful Login: Mobile Device View



VAM TILES FOR INTERNAL USERS:



- **Versa Directory:**
 - The Versa Directory is a centralized, comprehensive resource designed to streamline access to essential information about Versa's products, distributors, clients, and detachments. Within the Versa Directory, you will find several key sub-sections, each serving a specific purpose:

- Product Directory:
 - This section provides detailed information about all Versa products. It includes specifications (brand, model, type of device, technology, frequency, NTC TA # & distributors) helping you make informed decisions about our offerings.
- Distributor Directory:
 - Here, you can find a list of all authorized Versa distributors. This directory includes contact information ensuring you can easily connect with the right distributor for your needs.
- Client Directory:
 - The Client Directory offers a comprehensive list of Versa's clients. This section includes client name, contact details and client profiles/industry facilitating effective communication and relationship management.
- Detachment Directory:
 - This section provides detailed information about various client detachments. It includes client name, locations, contact information ensuring you can quickly find and connect with the appropriate office.

- **User Management:**

- The User Management Tile is a vital component of our system that provides detailed information and management capabilities for all internal user logins. This tile serves as a centralized hub where you can access and manage critical user information, including - User Type, VAM Account ID, Full Name, Company Name, Position, Preset Role(for VAM) and Contact Details.

- **Asset Catalogue:**

- The Asset Catalogue Tab is a comprehensive resource within our system dedicated to managing and accessing detailed information about all assets. This tab offers an organized, user-friendly interface where you can view Radio details, Sim Card details, NTC Licenses details, Accessory details and all other assets of the company which are saved.

- **NTC Licensing**

- The NTC Licensing Tile is a specialized section within our system designed to manage and streamline all aspects related to NTC (National Telecommunications Commission) licensing. This section provides a centralized interface with the following sub-tiles:

- Memorandum Order & Forms:

Access and manage important memorandum orders and licensing forms required for NTC compliance. This sub-tile includes downloadable documents, guidelines, and application forms for NTC licenses. It provides the necessary paperwork and instructions for obtaining, renewing, or updating licenses.

- License Directory:

View and track a comprehensive directory of all NTC licenses held by the organization. This directory includes details such as license numbers, issuance dates, expiration dates, and renewal statuses, ensuring that all licenses are up-to-date and in compliance with regulatory requirements.

The NTC Licensing Tiles is designed to simplify the management of NTC licensing processes, ensuring easy access to essential documents and information while supporting efficient compliance and administrative tasks.

- **IP Radio Subscription**

- The IP Radio Subscription Tile is a dedicated section within our system designed to manage and monitor IP radio subscriptions. This tile offers a comprehensive, user-friendly interface that streamlines the management of all subscription-related activities. It provides detailed information about each IP radio subscription, including Order ID, Status, Serial Numbers, IMEI, and other pertinent details. Users can easily update and modify subscription plans to meet current needs and usage requirements. The tile also facilitates seamless renewal management by providing notifications for upcoming renewals and options to adjust or upgrade plans, as necessary. Support resources and contact information are readily available to address any issues or queries, ensuring quick resolution and uninterrupted service. The IP Radio Subscription Tile provides a centralized platform that simplifies the tracking, updating, and maintenance of all aspects of IP radio subscriptions efficiently.

- **Sim Card Load Monitoring**

- The SIM Card Monitoring Tile is a specialized section within our system designed to manage and monitor all aspects of SIM card usage. This tile provides a comprehensive, user-friendly interface that includes detailed information on each SIM card, such as the type of SIM card, SIM card number, SIM card loading date, load plan, and other monitoring details. By centralizing this information, the SIM Card Monitoring Tile ensures that users can effectively track the load and expiration status of all SIM cards. This proactive management helps prevent service interruptions and optimizes the overall efficiency of SIM card utilization.

- **Warranty**

- The Warranty Tile is a specialized section within our system designed to manage and monitor the warranty status of all devices. This tile provides a comprehensive, user-friendly interface that includes detailed information about each device's warranty, such as the radio model, serial number, purchase date, validity date, and current warranty status. By centralizing this information, the Warranty Tile allows users to easily track and manage warranty periods and ensure timely renewals or claims.
- For customer care, this tile offers significant benefits, including the ability to quickly verify warranty coverage, streamline the process for repair and maintenance requests, and improve overall service efficiency. By having all pertinent warranty details readily available, customer care representatives can provide faster and more accurate support, enhancing the customer experience.

- **Versa Services**

- The Versa Services Tile is a dedicated section within our system designed to provide comprehensive access to Versa's range of services. This tile offers a user-friendly interface that centralizes all service-related activities, ensuring efficient management and streamlined operations. Within the Versa Services Tile, you will find sub-tiles for specific services, including:

- **Maintenance & Repairs:**

- This sub-tile allows users to request and track maintenance and repair services for all Versa products. It includes features for scheduling service appointments, monitoring the status of ongoing repairs, and accessing service history records. By providing detailed information and updates, the Maintenance & Repairs sub-tile ensures that all service needs are addressed promptly and efficiently, minimizing downtime and extending the lifespan of your equipment.

The Versa Services Tile is designed to enhance the management of service-related activities, providing a centralized platform for requesting, tracking, and managing all aspects of Versa's service offerings. This ensures that users can easily access the support they need to maintain and optimize their equipment and operations.